



## TERMS AND CONDITIONS 2019 Version 3.0

### 1. Application

1.1 These Terms and Conditions shall apply to the purchase of the goods detailed overleaf ("Goods") by you ("Buyer") from Sedum Green Roof Limited [a company registered in UK under number 07198471 whose registered office is at Lower Leigh Farm, Tokes Lane, East Knoyle SP3 6BZ ("Seller")] and to the payment of this invoice. No other terms and conditions shall apply to the sale of the Goods or to this invoice unless agreed upon in writing between the Buyer and Seller.

1.2 The essence of these Terms and Conditions remains the same as those included with the Seller's quotation.

1.3 Sedum Green roof Limited does not accept any liability for error in quantity of the product received the customer **must** check the amount invoiced is correct.

### 2. Payment

2.1. Full payment for goods is required at least 2 working days prior to dispatch

2.2. Payment can be made via the online invoicing system or debit and credit cards accepted (American Express not accepted) via the telephone and Online via the Secure online payment system Stripe. Bank Transfers are also accepted; the bank details are on your invoice.

### 3. Delivery

3.1 Delivery can normally be made within 7/10 working days of receipt of payment Subject to availability.

3.2 Delivery of pallets (sedum products) is made by A third party transport company and we are bound by the *Road Haulage Association conditions of Carriage 2009* (link available on our website here)

3.3 Delivery charges are fixed for 30 days from the date of the quotation and / or confirmation of order.

3.4 Delivery is to kerb side only. The driver does not unload the pallet.

3.5 Our Edge guard Trim is sent direct from the supplier via courier (DPD) due to length at an additional cost.

3.6 Please advise of any restrictions on access for the delivery lorry and any other special delivery requirements. Consideration should be given to offloading materials safely but quickly.

3.7: unloaded or standing time in excess of one hour will be charged at £45 per hour per vehicle. Please be aware that if the unloaded or standing time exceeds one hour, the unloaded vehicle may leave. In this event, all costs will be charged to the client. Sedum Green Roof will not be liable for these costs.

3.8 Delivery damage or problems must be reported to the sedum green roof office immediately by telephone and photographs must be taken as evidence and emailed to sedum green roof.

3.9 Any sedum product will not be shipped if the weather temperature is over 30 degree or in sever storm conditions weather warning issued by the met office.

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#### **4. Product**

##### **4.1 There is no guarantee on the sedum vegetation as it is a living product.**

4.2 Sedum Green Roof cannot guarantee the performance of plants and other components supplied by Sedum Green Roof if installed by others.

4.3 Claims regarding damaged goods or non-delivery will not be accepted unless received within one day from despatch date and confirmed in writing via email, but please call the office for advice. Sedum Mats must be unrolled on day of delivery. S-pods trays should also be unstacked on the day of deliver

#### **5. Installation**

5.1 Sedum green roof Limited do not accept liability for any damage to property and structures due to loading weight if the product supplied, it is for you the customer to ensure the structure can take the loading weight of the product.

#### **BASIC POST-INSTALLATION MAINTENANCE**

- Sedum roofs need a minimum of twice yearly maintenance, please visit our guide on the website
- [https://sedumgreenroof.co.uk/installation\\_services/sedum-maintenance](https://sedumgreenroof.co.uk/installation_services/sedum-maintenance)